

To Our Wonderful Clients,

Please kindly note that we operate a 24 hour cancellation policy.

If you do not give us confirmation of attendance to your appointment within 24 hours, we will be allocating this appointment time to a pending client that is on our waiting list.

If you have scheduled, confirmed and then not shown up on the day for your appointment a 50% surcharge will be charged at your next appointment.

Please if you can't make your appointment, you can email us on visitus@creativemantra.net.au, contact us through our website, facebook page, or call 9520 4481 to cancel/reschedule. You don't have to wait until the salon is open.

This gives our therapists a chance to book in other clients.

As of the 1st of June, Creative Mantra will be making these changes.

Thank you for your ongoing support and we hope to pamper you soon.

Laura & Team

Creative Mantra Hair & Beauty Day Spa